

SCOPE COLLEGE OF ENGINEERING
DEPARTMENT OF MANAGEMENT
MBA III SEMESTER SPECIALISATION : HR
MANAGEMENT OF INDUSTRIAL RELATIONS

MAX MARKS: 80

Note: Attempt all questions. All questions carry equal marks.

1. Write the objectives and scope of industrial relations.

OR

Discuss the role of employers and unions in industrial relations.

2. Define trade union. Discuss trade union movement in India.

OR

Write the functions and problems of trade unions.

3. Write in detail about the dispute settlement machinery.

OR

Discuss the causes of grievances. How will you overcome them?

4. Write and explain various forms of workers participation in management.

OR

What is collective bargaining? Write its process.

5. Write note on (a) Quality Circles; (b) Employee relations and technological change

OR

Give the significance of employee counseling.